



PLEASE READ THOROUGHLY BEFORE SIGNING!

Date:

Love Fur Dogs Grooming and Daycare Release Form

Owner/Pet Required Information – ALL Fields must be completed

Entered PetExec

Name: \_\_\_\_\_

Pet's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Species, Breed & Color: \_\_\_\_\_

2nd Address Line: \_\_\_\_\_

Apprx Weight: \_\_\_\_\_ / MicroChipped? **Y N**

City/State/Zip: \_\_\_\_\_

D.O.B. (or apprx age) \_\_\_\_\_

Home Phone: \_\_\_\_\_

Sex:  Male  Female

Cell Phone: \_\_\_\_\_

Spayed/Neutered:  Yes  No

Email Address \_\_\_\_\_

(Required) \_\_\_\_\_

Vet Clinic: \_\_\_\_\_

(Must be separate person/  
separate phone number)

EmergencyContact: \_\_\_\_\_

Rabies: \_\_\_\_\_

Vaccine Due Date DD/MM/YYYY Distemper/Parvo Combo: \_\_\_\_\_

Bordetella (daycare required): \_\_\_\_\_  
*(by law, Cook County requires the information above)*

Any Pet Health Issues/Medications? \_\_\_\_\_

Clients authorize pictures to be used of pets in grooming or daycare for Love Fur Dogs marketing material - unless you check this box:  No

Fees:

Grooming Fees depend on size, coat texture & condition, behavior, and type of groom. Estimates given at in-take may be modified as the final charges are based upon any factors affecting the time spent grooming. All Clients will leave a deposit or a credit card on our secure server.

**Late Pick-Ups:** We do not have overnight facilities. If your pet(s) are not picked up and paid for by closing time, we will call your emergency contact, but you will be charged a fee of \$20 per additional 15 minutes after hours your pet is with us. *Please call as soon as you know there is any problem.* If we have not heard from you and cannot reach your emergency contacts, 15 minutes after closing we may need to take your pet to Blue Pearl Emergency Veterinary Hospital in Northfield to board where owners are responsible to pay any charges. Owners must provide a cell phone number where someone who can pickup the pet can be reached while your pet is with us. **Our Closing times can vary.**  
**Cancellations and "No Shows":** Please give us 24 hours' notice if you must cancel an appointment. We hold your spot and may turn away other business for your appointment, so late cancellations and "No shows" are subject to a \$50 fee. After a second offense you will be charged the full groom price. We understand there may be genuine emergency situations. Appointments cannot be booked without a card on file.

Release Form

Current Vaccinations Information:

Owner(s) warrant and provide proof that their pet(s) are current on Rabies, Distemper and Parvo-Virus vaccines. Daycare clients are also recommended to have Bordetella. Proof of Vaccination or current immunization, a letter from a veterinarian, or Titer testing, shall be provided to Love Fur Dogs, as required by state and county law. Clients must notify Love Fur Dogs when vaccinations are updated annually.

Behavioral:

Love Fur Dogs caters to special needs animals and will work with you in the best interests of your pet. **Owners MUST inform Love Fur Dogs if their pet(s) bite(s), has bitten, or is aggressive to people, other pets, or during specific grooming procedures.** Owners will be held liable for any injuries or damage caused by their pets. Safe muzzles and other restraints will be used if necessary to protect your pet or the groomer. Love Fur Dogs reserves the right to refuse/stop services for any pet(s) at any time before, during, or after the grooming process, and charge a Special Handling Fee in addition to the regular grooming charge. In consultation with your veterinarian, pets may require mild sedation for grooming. In some cases, the owner may be asked to stay to assist in the groom. We are not responsible for collars, leashes, other possessions left with the pet. *Please remove all electronic and flea collars before entering.*

**Daycare dogs** play in groups with other dogs under expert staff supervision. You accept that there are extra associated risks for daycare dogs, as they may "rough play" and injure each other. You may be held liable if your dog injures another dog. We reserve the right to adapt the daycare conditions based on the way your dog interacts with the other dogs. Daycare dogs must go through orientation/intake with our staff.

**Prompt pickup from Love Fur Dogs is REQUIRED** for all loud, chronic barkers, respecting our shopping center neighbors. All dogs here for more than three to four hours, depending on the pet's age and medical conditions, will be walked and watered. Alert us to any concerns.

Medical:

Please advise us of any behavioral issues, medical or physical conditions. These may include surgeries, joint issues, epilepsy, warts, moles, ear infections, skin problems, etc. If a possible health/medical problem is discovered during grooming and/or your pet experiences a health/medical problem while being groomed, you will be notified promptly. **In case of medical emergencies, this release grants that Love Fur Dogs may act as the agent of the Pet Owner to seek medical treatment from the nearest veterinarian or veterinarian emergency center. All veterinarian costs and expenses will be the responsibility of the pet(s)'s owner.** Love Fur Dogs cannot be held liable for any pre-existing problems found or aggravated with grooming. This includes elderly or infirmed pets. *If your pet has a condition that requires our therapeutic spa services, we require that you receive those services for the well-being of your pet - we will inform you as soon as possible.* We do not pay veterinarian bills for common problems that result from grooming caused by pet behavior or other conditions, including eye irritation, rashes, broken skin where pet chews, etc. *We perform a six-point well-being check on every pet during grooming to report any issues you should bring to your veterinarian's attention in the areas of skin and coat, parasites, feet and nails, teeth and gums, ears, and rectal/genital.*

**Parasites:**

If fleas, ticks, or other parasites are found during the grooming process or during daycare, your pet will be treated for the infestation. Lice must be treated by a veterinarian. There will be an additional charge for products and for extra facility-care charges to prevent our facility from acquiring an infestation. If a tick(s) is found and removed, Love Fur Dogs is not responsible for any health-related issues due to the tick or due to the failure to fully remove the tick(s). Fleas must also be treated in the home environment and we can only treat what is on the dog.

**Medical Attention and Risk:**

Grooming equipment is sharp and, even though we prioritize safety above all else and are always careful, using extreme caution in all situations, it is possible problems working on live animals could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases, this happens when a pet is wiggling or moving around. Matted, neglected, and infrequently groomed dogs are most susceptible to skin irritations and other problems resulting from a longer, more difficult groom. **Regular monthly professional grooming is best for your pet!** Love Fur Dogs cannot be held liable for pet illnesses or injuries, as grooming live animals entails risk, unless the illness/injury is a direct result of negligence of Love Fur Dogs employees. In the event the groomer or anyone on Love Fur Dogs property is injured by your pet(s), you as the owner will be responsible and liable for any injuries that require medical treatment including any property damage caused by your pet's behavior.

**Mat Removal:**

Matted coat removal is a necessity if your pet's coat is tangled beyond the ability to brush or comb through it humanely. If the coat is severely matted the most humane method is to clip off the matted coat. Clippers will only pass under mats, not through them. Matted or neglected coats can cause various health problems for your pet. Your pet's skin may become irritated from being closely shaved/clipped or strongly brushed. Skin that has been sitting under mats can often display irritation after the mats are removed. If the matting is not severe enough to require a short cut, a de-matting fee of at least \$1 per minute will be applied in addition to the regular groom cost. De-matting sessions may be long and stressful and neglected coats may require more than one grooming session. Every groom includes full brushing and combing.

**Love Fur Dogs is NOT responsible for any pre-existing conditions. Love Fur Dogs cannot be held liable for any minor trauma such as clipper burn, nail quicks, minor nicks, or skin irritations resulting from grooming the pet(s), including with matted coats or other problem conditions.** We WILL be as gentle as possible and provide you with information and advice you need to help your dog recover from these conditions, as well as how to prevent them going forward.

The following generally applies only to heavily coated dogs ***but must be initialed by all pet owners:***

If the condition of the dog is so matted that the only humane option is to shave out the mats, I acknowledge the risks and authorize this grooming procedure. Ini. \_\_\_\_\_

**Customer Satisfaction:**

We care about your pet's safety and well-being above all else! We strive to make sure we understand your needs and that we have interpreted your grooming style properly. Sometimes owner preferences are not possible, given the condition of the pet. If you feel that your pet's style needs to be adjusted, please contact us ***within the first 24 hours after the groom*** so that we can "make it right" immediately. *Adjustments after that time may require a new full paid grooming, as the coat condition changes so much in daily wear, it becomes difficult to style without re-bathing and blow drying.* Clients are urged not to attempt home grooming with cutting tools between grooms at Love Fur Dogs. These can potentially compromise our professional artistic grooms. *We will provide free "touch-up" services* to all regular clients between regular grooms, such as trimming over eyes, spot repairs, sanitary areas, etc. Jennifer, the owner of Love Fur Dogs, is an award-winning Master Groomer and was named Best Groomer in Chicagoland by the Tribune. She is a nationally known leader in the grooming industry and prides herself in maintaining the highest standards in grooming excellence and pet care at Love Fur Dogs. We will always do all we can to provide the best in grooming care for your pets!

I have read and accept this Release and Agreement for all grooming and daycare services at Love Fur Dogs. I affirm that I am the rightful legal owner or agent of the pet(s) for which services are rendered. I have read, understood, and agree to the policies of Love Fur Dogs as set forth in this form. I agree that this contract remains binding unless specifically rescinded in writing, and that such notice cannot be retroactive. I agree to binding legal mediation should a dispute arise. I will communicate the groom I wish to have performed, understanding that Love Fur Dogs' expert staff will communicate what is and is not possible, given the condition of the dog. I understand that while accidents are extremely rare, and that Pet Safety is the top priority of Love Fur Dogs, there are risks in working with live animals. I agree that Love Fur Dogs is not financially responsible should an accident or death occur, unless they are proven negligent in handling or care. I agree to provide a contact number where someone authorized to care for the pet can be always be reached while my pet is with Love Fur Dogs. I agree to pay all costs for the grooming and daycare of the dog including, but not limited to, special handling requirements, needed spa services, de-matting, and fees due for late drop-off or pick-up or missed appointments. I agree if I am dissatisfied with the groom, I may receive a future reduced repeat service, but will pay all costs for the original groom. This release form supersedes all other agreements.

AUTHORIZED SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

PRINTED NAME: \_\_\_\_\_