



PLEASE READ THOROUGHLY BEFORE SIGNING!

Date:

Grooming and Daycare Release Form

Owner/Pet Required Information

Entered PetExec

Name: _____
 Address: _____
 2nd Address Line: _____
 City/State/Zip: _____
 Home Phone: _____
 Cell Phone: _____
 Email (Required for \$\$ records) _____
(Must be separate person/ separate phone number)
 EmergencyContact: _____

Pet's Name: _____
 Breed & Coloring: _____
 Apprx Weight: _____
 D.O.B. (or apprx age) _____
 Sex: Male Female
 Spayed/Neutered: Yes No
 Vet Clinic: _____
 Vaccine Due Date _____
DD/MM/YYYY

(by law, Cook County requires the information above)

Any Health Issues? _____

We take pictures of pets we groom for marketing material. May we use a picture of your pet? Yes No

Fees:

Grooming Fees are based on pet size, coat condition, type of work involved to groom the pet's coat. Estimated cost of grooming can be given at in-take, but the professional groomer has the right to modify the charges upon client interview, physical evaluation, duration of groom, difficulty of handling, and factors affecting the time spent grooming. **All clients will leave a deposit or a credit card on file** to our secure offsite server to book future appointments.

Late Pick-Ups: We do not have overnight facilities. If your pet(s) are not picked up and paid for by closing time you will be charged a fee of \$20 per additional 15 minutes your pet is with us. Please call as soon as you know there is an issue. Any animals left 15 minutes after closing will be taken to Blue Pearl Emergency Veterinary Hospital in Northfield to board overnight. Important NOTE: On Saturdays we close when we are done grooming our last dog – that time is variable!

Cancellations and "No Shows": Please give us 24 hours' notice if you must cancel an appointment. We hold your spot and may turn away other business for your appointment, so **"No shows" are subject to a \$25 fee. After a second offense you will be charged the full groom price.** We understand there may be genuine emergency situations, but repeat offenders will be charged. Appointments cannot be booked without a card on file.

Release Form

Current Vaccinations Information:

Owner(s) warrant that their pet(s) are current on Rabies, Distemper and Parvo-Virus vaccines. Proof of Vaccination or current immunization, or Titer testing, shall be provided to Love Fur Dogs upon request. *Exact date* due for current vaccinations, and name of veterinarian holding the records, are required by state and county law.

Behavioral:

Love Fur Dogs caters to special needs animals and will work with you in the best interests of your pet. **Owners MUST inform Love Fur Dogs if their pet(s) bite(s), has bitten, or is aggressive to people, other pets, or during specific grooming procedures.** Owners will be held liable regarding these matters. Muzzles will be used as necessary to protect your dog or the groomer. Love Fur Dogs reserves the right to refuse/stop services for any pet(s) at any time before, during, or after the grooming process, and charge a Special Handling Fee in addition to the regular grooming charge. In consultation with your veterinarian, pets may require mild sedation in extreme circumstances for grooming. In some cases the owner may be asked to stay to assist in the groom. **Please remove all electronic and flea collars.**

Daycare dogs at Love Fur Dogs play in groups with other dogs under staff supervision. You accept that there are extra associated risks for daycare dogs, as they may "rough play" and injure each other. You may be held liable if your dog injures another dog. We reserve the right to adapt the daycare conditions based on the way your dog interacts with the other dogs. **Prompt pickup from Love Fur Dogs is REQUIRED for all chronic barkers**, respecting our shopping center neighbors. **All dogs here for more than four hours will be walked and watered.** Alert us to any concerns with this.

Medical:

Please advise us of any behavioral issue, medical, physical, emotional, or any allergies, sensitivities, or pre-existing conditions. These may include prior surgeries, hip or joint issues, epilepsy, warts, moles, ear infections or skin problems. If a possible health/medical problem is discovered during grooming and/or your pet experiences a health/medical problem while being groomed, you will be notified promptly. In case of medical emergencies, this release gives Love Fur Dogs authorization to seek

medical treatment from the nearest veterinarian or veterinarian emergency center. *All veterinarian costs and expenses will be the responsibility of the pet(s)'s owner.* Love Fur Dogs cannot be held liable for pre-existing conditions, skin allergies, problems found or aggravated before, during, or after grooming. This includes elderly or infirmed pets. We will perform a six point well-being check to identify any issues you may need to bring to your veterinarian's attention in the areas of skin and coat, parasites, feet and nails, teeth and gums, ears, and rectal/genital.

Parasites:

If fleas or ticks are found during the grooming process or during daycare, your pet will be treated for the infestation. There will be an additional charge for flea shampoo and for extra cleaning charges to prevent our facility from acquiring a flea infestation. If a tick(s) is found and removed, Love Fur Dogs cannot be held responsible for any health related issues due to the tick or due to the failure to fully remove the tick(s). Fleas must also be killed in the home environment.

Medical Attention:

Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible problems working on live animals could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases, this happens when a pet is wiggling or moving around. Matted, neglected, and infrequently groomed dogs are most susceptible to skin irritations and other problems resulting from a longer, more difficult groom. ***Regular professional grooming is best for your pet!*** Love Fur Dogs cannot be held liable for pet illnesses/injuries due to the risks of grooming an animal unless the illness/injury is a direct result of negligence of Love Fur Dogs employees. In the event the groomer or anyone on Love Fur Dogs property is injured by your pet(s), you as the owner will be responsible and liable for any injuries that require medical treatment including any property damage caused by your pet's behavior.

Mat Removal:

Matted coat removal is a necessity if your pet's coat is tangled beyond the ability to brush or comb through it humanely. If the coat is severely matted the most humane method is to close-clip off the matted coat. This "smoothie" cut may seem severe, but is the least stressful, least painful, and least expensive method for mat removal. Matted coats can cause various health problems for your pet. Your pet's skin may become irritated from being closely shaved/clipped or strongly brushed. Skin that has been sitting under mats can often display irritation after the mats are removed. If the matting is not severe enough to require a complete shaving, a de-matting fee of \$1 per minute will be applied in addition to the regular groom cost. De-matting sessions may be long and stressful and may take more than one grooming session if a shave down is not authorized. Deep brushing and combing is included with every groom.

Love Fur Dogs is NOT responsible for any pre-existing conditions. Love Fur Dogs cannot be held liable for any minor trauma such as clipper burn, minor nicks, or skin irritation resulting from grooming pet(s) with matted coats or other problem conditions. We WILL be as gentle as we can and provide you with information and advice you need to help your dog recover from these potentially dangerous conditions and prevent them going forward.

The following generally applies only to heavily coated dogs *but must be initialed by all pet owners:*

If the condition of the dog is so matted that the only humane option is to shave out the mats, I acknowledge the risks and authorize this grooming procedure. Ini._____

Customer Satisfaction:

We strive to make sure we understand your needs and that we have interpreted your grooming style properly. If you feel that your pet's style needs to be adjusted, please do not hesitate to contact us ***within the first 24 hours after the groom*** so that we can adjust the pattern. *Any adjustments after that time periods may require a new full paid grooming due to the coat condition changing so much in daily wear, and making it difficult to style without re-bathing and blow drying.*

I have read and accept this Grooming Release and Agreement for the grooming and daycare services at Love Fur Dogs today and for any and all future grooming and daycare appointments. I affirm that I am the rightful legal owner or agent of the pet(s) for which services are rendered. I have read, understood, and agree to the policies of Love Fur Dogs as set forth in this form. I agree to communicate clearly the exact details of the groom I wish to have performed, understanding that Love Fur Dogs staff will communicate what is and is not possible, given the condition of the dog. I agree to pay all costs for the grooming and daycare of the dog including, but not limited to, special handling requirements, de-matting, and fees due for late drop-off, pick-up or missed appointments. I agree if I am dissatisfied with the groom in any way, I may receive a reduced/free repeat service, but will pay all costs for the original groom. This release form supersedes all agreements.

Authorized Signature: _____

Printed Name: _____

Date: _____

Notes: